



PI ROADSHOW

***Moving to a Program
Focus***

***One Book Policy Changes for
Program Integration***



Briefing Outline

- **Purpose**
- **Background Issues**
- **Overview of One Book Changes**
- **Program Outcome Orientation**
- **Program Status (Quad) Chart**
- **Program Plan (Clarification)**
- **PI Monthly Reports**
- **PI EVMS Training Update**
- **Things to Come - PI Focus**
- **Summary**
- **Q & A**



Purpose

- **To ensure that Program Integrators are aware of the important changes effecting Program Integration. These include the Program Status (Quad) Chart and the Program Integration Desk Reference.**



Expanding Our Focus

- **Program Focus vice Contract Focus**
- **We must expand our focus further into the World of the Program Manager if we expect to:**
 - **Provide World Class Service to the PM's**
 - **Be a Full Partner on the Systems Acquisition Team**
 - **Develop the talent and skills sought after by the Buying Commands**



Background Issues

CAO Program Integration Issues:

- **Variation in approach to program support - e.g. PI's & SPI**
- **PI reports vary in content & quality**
- **Backlog in completing required training**

HQ &D District Program Visibility:

- **Methodology for identifying issues and influencing program success**



One Book Policy Changes

CHANGE

**PROGRAM OUTCOME
ORIENTATION**

**PROGRAM STATUS
(QUAD) CHART**

**PROGRAM PLAN
(CLARIFICATION)**

PI TRAINING

ISSUE

**MOA'S & SURVEILLANCE
PLANS NEED TO
SUPPORT THE PM**

**METHODOLOGY FOR THE
COMMAND TO IDENTIFY
PROGRAM ISSUES**

**CONFUSION OVER
CONTENT AND PURPOSE
OF PROGRAM PLAN**

**PI'S TAKE PM COURSES
DEVELOPING NEW
COURSE**

TOOLS

**PROGRAM INTEGRATOR
DESK REFERENCE -
'INFLUENCING PROGRAM
OUTCOMES'**

**ONE BOOK
INSTRUCTIONS**

ONE BOOK CHECKLIST

**ONE BOOK
TRAINING MATRIX**



PI Desk Reference

- **PI Desk Reference - “Influencing Program -Outcomes”**
- **Cements closer working relations with PM & better link to the warfighter**
- **Basis for MOA, SPI Delegations & key to surveillance planning**
- **Reinforces PI Leadership of Program Support Team**



MOA Negotiation Checklist

- **PM's desired outcomes and emphasis areas**
 - Performance based
 - Methods and Measurements
- **DCMC Pre-Award and Post-Award services available**
 - Early CAS
 - FAR 42
 - Service Sets
- **Contractor/Subcontractor risk areas and associated contractor processes requiring surveillance such as**
 - EVMS
 - Engineering
 - Quality
 - Software
- **Key Individuals, including tech rep duties**
 - PST Membership
 - Program Office POCs
 - SPI/SPST Members and locations
 - CLR



MOA Negotiation Checklist

- **Anticipated DCMC resource requirements**
- **Communication process frequency and content of reporting requirements**
 - **Monthly Program Status Report**
 - **Quad Report**
 - **Award Fee Input**
- **Procedures, including funding for CAO personnel to travel in support of the program**



Performance Management

- **PST should perform regular process metric reviews (include metrics from SPIs) and assess progress in toward achieving the desired outcomes.**
- **Frequency of the reviews will depend upon the nature and sensitivity of the measure and potential program impact.**



Providing Effective Program Support

- Staying engaged with the contractor and the program office is critical to keeping your PST focused on achieving the program outcomes.
- Regular PST meetings should be held to exchange program information and review contractor progress toward achieving desired outcomes.
- Identify potential problem areas and work with the contractor and program office to avoid or reduce adverse program impacts.
- This “predictive” element is of central importance in the transition from “managing activities” to “managing program outcomes”.



One Book Policy Changes

- Program Status (QUAD) Chart
 - For internal DCMC use
 - Helps focus attention on program problems



Block 1
Program Name & Description: DCMC CAO:
CLR: XXI

Buying Command:

Contractor:

PI/Phone:

PEO:

ACAT Level:

Date Prepared:

PM:

Block 2	KT 1	KT 2	KT 3
As of (Mo/Yr)			
Technical			
Schedule			
Cost Control			
Management			

Block 3
Process Surveillance Focus:

Blk 4	KT #	Name	KT Type	Obl Amt	ULO	Performance Period		ACQ Stage	EVMS Data		
						Start	End		Date	CV%	SV%
KT 1											
KT 2											
KT 3											

Block 5
Related Programs:

Major Subcontracts:

Block 6
Future Milestones: Date:

Block 7 Note: Address any Yellow & Red Element Ratings

Issues/Concerns:

Actions/Responsibility

Closure Date:

For Official Use Only



Identifying Program Issues & Influencing Program Success

- **Periodic SMR Program Briefings**

Multiple red/yellow CPARS ratings

- **Program successes**
- **Standard briefing format**

Will engage Command on Program level to complement individual metrics briefings!



Identifying Program Issues & Influencing Program Success

- **Standard Briefing Format:**
 - Program Summary
 - Program Issues
 - Path Forward
 - Program Initiatives
 - DCMC Assessment



One Book Policy Changes

- **Program Plan (clarification)**
 - **Keyed to “outcomes” and high risk processes**
 - **Reporting Requirements**
 - **Key PMO & CAO personnel**
 - **Outcome focus:**
 - - - **Key KTR processes**
 - - - **Flows into functional surveillance plans**



Developing and Refining the Program Plan

PROGRAM PLAN

- **The Program Plan maps how the CAO will implement the terms and conditions of the MOA.**
- **The Program Plan is the defines how the PST is going to influence the achievement of the “desired” program outcomes.**
- **It concentrates on those contractor process results and processes that directly and significantly impact outcomes.**

KEY ELEMENTS

- **How the PST will evaluate contractor performance.**
- **Functional Surveillance plans align program priorities to support the desired results.**



PI Reports

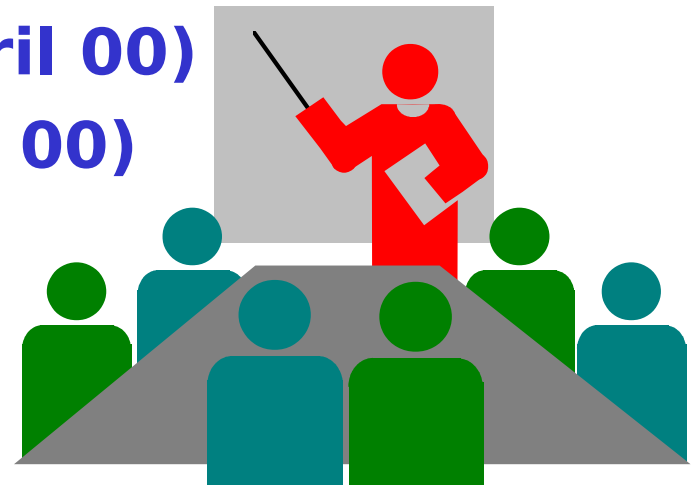
- **Required:**
 - All ACAT I Programs Monthly
 - All ACAT II Programs Quarterly
- **Minimum Distribution:**
 - Program Manager
 - District Service Desk / PI
 - HQ Service Desk
 - Customer Liaison (if assigned)
- **Content:**
 - Per MOA
 - Predictive
 - Outcome Based



PI Training Update

- Interim EVMS Solution
 - DSMC tailored 3-day course
 - Key elements from BCF 102/203
 - PI's & EV monitors
 - Pilots in Sept & Oct 99
 - Scheduled:
 - DCMDE - 5 (Nov 99 - April 00)
 - DCMDW - 6 (Jan - March 00)

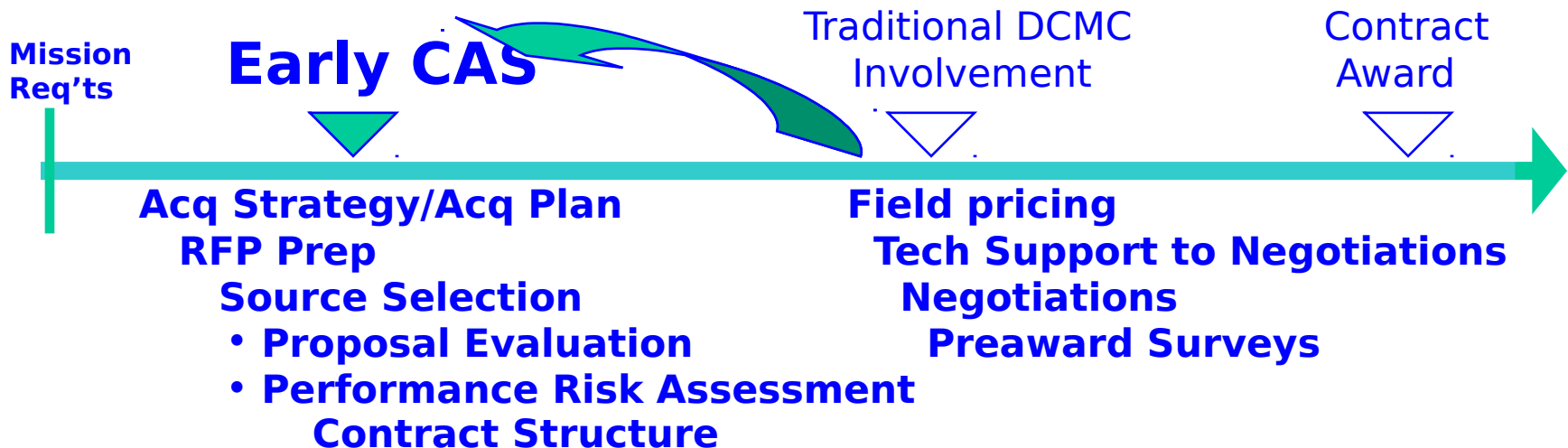
Approx 325
full time PIs,
SPIs & EVMS





EARLY CAS

- What is it?
 - A DCMC Operating Principle
 - A teaming effort with our customers
 - A way to improve RFPs, contracts, etc.
 - Our opportunity to preclude problems early in the acquisition cycle





EARLY CAS

- **How can you help?**
 - **Read the One Book...Chapter 1.1**
 - **Discuss Early CAS with CLR's**
 - **Share lessons learned and good news**
 - **Promote our products...tell your custo**

GET INVOLVED!!!

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PI Program Focus

- PI Road Shows: January - February
 - 2 DCMDE
 - 2 DCMDW
- PI Conference - 3rd Quarter FY 2000
- Management Review Program Briefings
 - Standard Briefing Format



Remaining Challenges

- **PI Position Descriptions, Series and Grades**
- **Program Support Team Leadership Training for PIs**
- **PI Monthly Reports - Content and Quality**
- **Program Focused Metrics**



Summary

- **“Outcome” desk reference focuses PI efforts on PM concerns**
- **One Book changes enhance Program Integrator support to PM**
- **Program status charts and executive summaries will assist HQ and District service desks focus attention on problem programs**
- **Training is a big issue - but game plan is in place**



The Message

- **Enhanced Program Focus**
- **PI Training**



Q & A

